

RISK ASSESSMENT

Company name: Northern Secrets Ltd

Assessment carried out by: Alex Jacobs

Date of next review: 01 August 2020

Date assessment was carried out: 25 June 2020

What are the hazards?	How likely is the risk?	Risk score	Who needs to carry out the action?	How are we controlling the risks?	Risk
Guest-to-guide contact	MEDIUM	LOW	Guide & Guest	<ul style="list-style-type: none"> PPE equipment Sanitisation of hand Adhering to Virus Prevention Protocols (see doc on website) Reminding guests of social distance rules & protocols 	MEDIUM
Guest -to-public contact	HIGH	HIGH	Guest	<ul style="list-style-type: none"> Reminding guests of social distance rules & protocols No contact payment / ticketing for tour elements / restaurant visit 	HIGH
Guest -to-surface contact in vehicle used	HIGH	MEDIUM	Driver, Guide & Guest	<ul style="list-style-type: none"> Sanitisation of vehicle as provided in protocols Training external suppliers Regular cleaning during tour 	LOW
Driver/Guide-to-surface contact in vehicle	HIGH	HIGH	Driver & Guide	<ul style="list-style-type: none"> Sanitisation of vehicle Regular cleaning during tour Air ventilation PPE equipment General care & common sense during/after tour 	MEDIUM
Driver-to-Guide contamination in confined space	HIGH	HIGH	Driver & Guide	<ul style="list-style-type: none"> Staff / external suppliers training Social distancing as far possible between driver & guide Hygiene: hand washing / surface cleaning 	LOW